

OFFICIAL



FROM FOLLETT VIRTUAL BOOKSTORES

Virtual Bookstores Q&A

Q: Why choose Follett for my books?

A: Your school chose Follett as the official bookstore. We work with school administration to source books and guarantee you will have the right book for class. Choosing Follett also helps support programs at your school.

Q: Where do I find my books?

A: Visit the virtual bookstore at www.johnmarshall.bkstr.com to place an order.

Q: What if I don't have internet access?

A: You can also fax your order to 800-621-4187 or call us at 877-827-2665 and we'll take your order over the phone.

Q: When will my books be available?

A: July 30, 2012.

Sign up for the bookstore mailing list to receive email reminders on key dates and other need-to-know info at www.johnmarshall.bkstr.com/email

Q: What are the book options?

A: Most books are available New or Used.

Q: How do books ship?

A: All orders can be shipped to your home or another address provided via FedEx.

Q: Can I return the books?

A: Follett Virtual Bookstores will accept book returns up to 30 days from purchase, or 30 days from the first day of class, whichever is later. Call 877-827-2665 for return authorization and processing.

Q: What payment methods are accepted?

A: We accept American Express, MasterCard, Visa, Check, Atlanta's John Marshall Law School FlexPay, or Money Order.

Other questions?

Visit the bookstore website or call Follett at 877-827-2665

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Free ground shipping on orders placed between August 1 and September 24, 2011.